

CHALLENGING CONVERSATIONS

Date: Wednesday 25th May 2022

Time: 9.30am – 12.00pm

Venue: Newby & Scalby Primary School Scarborough

Cost: £65 (Non-members £75)

Target Audience: Head teachers, Senior Leaders & School Business Managers

AIM:

Empowers you to have those difficult conversations across a wide range of situations that will move the issue forward, and engage staff in solution focused discussion.

- Reflect upon what gets in the way of holding difficult conversations and focus on a rational and objective discussion. Plan and prepare for structured conversation that will engage individuals, develop accountability and focus on positive outcomes.
- Understand how to maintain rational thinking and a clear purpose when preparing for difficult conversations
- Create a positive environment to engage individuals in solution focused discussion
- Develop your knowledge and skill in delivering a structured evidence based discussion

This CPD programme has been developed by North Yorkshire County Council and will be delivered by Susan McGinn Senior HR Officer.



If you wish to book a place then please contact Natalie Moore

sta@coastandvale.academy

ENGAGEMENT

MOTIVATION

THINKING